

CROWN

INSTITUTE OF STUDIES

AUCKLAND • NEW ZEALAND

www.crown.ac.nz

COURSE INFORMATION

**Travel
Tourism
Airline**

Hospitality

Business



The Crown Way

Crown is Auckland's leading Travel, Tourism, Business and Hospitality training college. Each year hundreds of students graduate from our courses... and turn their career dreams into reality.

The Crown approach is the way to learn.

We offer:

- A professional and trustworthy college for nearly 40 years
- Friendly and supportive staff
- Practical and relevant training
- Outstanding academic results
- Free career advice & job placement

Our aim is to help you succeed. To do this, we offer courses that are relevant, up-to-date and will ensure you are productive from your first day in your new job.

A quality school Founded in 1972, Crown is Auckland's longest established private tertiary institute, and is recognised as a quality leader by New Zealand and international employers. Our college is registered by NZQA and approved for UTТА funding by the Ministry of Education.

Our tutors have extensive industry experience, relevant qualifications and use innovative and interactive teaching methods and accelerated learning techniques. You will learn in a friendly and supportive team environment with your tutor helping you every step of the way.

You want a qualification...and a career, of course you do...and we never take our eye off that. Our aim is to help you succeed in your new career.

How we do that For nearly 40 years, we have developed our relationship with the business community, and our career preparation programme will keep you abreast of employment opportunities. We help you organise your CV and we train you to succeed in a job interview...our excellent job placement record is second-to-none. And because of Crown's outstanding academic results and reputation, our graduates are highly sought-after; your qualification will be recognised and respected as part of our tradition of excellence.

Our training partners To get ahead you need the best contacts, so we work closely with many of New Zealand's leading companies. And if you wish to further your studies, our links with leading universities ensure that you can gain credits for relevant papers that you have passed at Crown. Our Advisory Committees (made up of leading industry people) ensure that your course is always relevant and up-to-date. In some courses you complete on-site work-based assessments with our training partners.

Good value You gain your qualifications more quickly so you can start your new career in less time. Training is intensive and focused and always supported by personal attention from your tutor. As a leading private tertiary college, Crown receives Ministry of Education UTТА funding, which reduces your course fees. We can also help you with your student loan and allowance documents – we are here to help you from the day you enrol.



Study Path

Our beautiful building We are on nine levels of the Crown Institute Building, just near Queen Street in the heart of Auckland. The atmosphere is professional and friendly, with modern, spacious classrooms, all with natural light. During your breaks, you can relax in our spacious student lounge. And our lovely tree-lined street, with its cafes, bookshops, boutiques and art galleries is just a few minutes walk from beautiful Albert Park.

Great facilities You can keep track of the latest industry news in our Study Lounge where you can surf the internet and send email free of charge. The Crown Travel Agency training facility, the Crown Aircraft training facility and the Crown Hotel training facility will help give you practical experience - all before you enter the real world of Business, Management, Travel, Tourism, Airlines and Hospitality.

Your new friends When you study at Crown, the world gets smaller - and your circle of friends gets larger. You can meet people from around the corner...or the other side of the world. And in today's world of travel, business, management and hospitality, your classmate today is your international business contact tomorrow.

...And finally We are different. Our style is personal and friendly, and we aim to get to know you, to support you and to help you succeed. So invest in your own future... take the first step...and enrol with Crown today.

TRAVEL & TOURISM BUSINESS HOSPITALITY



PLEASE NOTE:

1. *CI 122 is only available to International Students.
2. Other Study pathways are available, please ask the college for details.
3. Completion of one qualification does not guarantee entry to a higher level qualification.
4. Students do not necessarily need to start with a lower level course.
5. All courses are full time.



TRAVEL TOURISM AIRLINE STUDIES



CI 135 Crown Certificate in International Travel, Tourism & Airline Studies

Course Overview:

Gain three national certificates and an international diploma. This course will give you the skills to work as a check-in agent, cabin crew, travel agent, on cruise ships and much more.

Course achievement:

- Crown Certificate in International Travel, Tourism and Airline Studies
- Crown Certificate in Destination Australia
- Crown Certificate in International Air Travel
- National Certificate in Tourism Core Skills Level Three
- National Certificate in Travel - Retail Travel Level Three
- National Certificate in Travel Level Four
- IATA International Air Fares and Ticketing Certificate
- Cabin Crew Ticket Online Course Certificate
- Contiki Certificate

Optional:

- IATA/UFTAA Level One Foundation Diploma
- Blue Lagoon Cruises Programme
- Hong Kong Specialist Programme
- Hawaii Tourism Kuhina Programme
- Tiare Tahiti Specialist Programme
- Marriott Hotel Excellence Programme
- Online Travel Training (OTT) Interactive Programme
- Ireland Shamrock Agents Training Programme
- Pierre & Vacances Interactive Training Programme
- Fieldtrip to Australia or a South Pacific Island

Course Length:

42 weeks

Entry Criteria:

You should be 16 years of age or over on the date you start your course. You must have NCEA Level 2 and/or pass the Crown entry test and attend a personal interview. You may need to provide your high school report and/or current resume.

Career Opportunities:

- Airline Reservations
- Check-in Agent
- Customer Service Representative
- Flight Attendant
- International or Domestic Travel Consultant
- Ticketing Specialist
- Travel Consultant
- Tourism Information Officer
- Tour Guide
- Wholesale Operations and Reservations
- And many more...

Further Study:

If you successfully complete this course you may wish to continue your studies and enrol on the Crown Diploma in Tourism (Management) or New Zealand Diploma in Business.

For more detailed information go to www.crown.ac.nz

Aircraft training facility



CI 141 **Crown Diploma in Tourism (Management)**

Course Overview

Gain your diploma in just one year! You will learn the concepts of how to operate and analyse a tourism enterprise, gain knowledge of how to recruit the best team and analyse tourists. Get an academic edge and learn how to market new destinations!

This qualification is for people working in, or aspiring to, roles involving supervisory and/or business management responsibilities in the tourism industry. The qualification comprises compulsory tourism-specific unit standards that recognise the specialised knowledge and skills required at management level in the tourism industry.

Course Achievement

- Crown Diploma in Tourism (Management)
- National Diploma in Tourism (Management) Level Five

Course Length

42 weeks

Entry Criteria

You should be 17 years of age or over on the date you start your course. You must have NCEA Level 2 and/or pass the Crown entry test and attend a personal interview. Previous travel and tourism work experience is preferred but is not essential. You may need to provide your high school report and/or current resume.

Career Opportunities

- Customer Service Representative
- Inbound Product Development
- Marketing Assistant
- Sales Representative
- Tourism Information Officer
- Wholesale Operations and Reservations
- And many more...

Further Study

If you successfully complete this course you may wish to continue your studies and enrol on the New Zealand Diploma in Business or a degree level course. You may be eligible for credits toward further study. Please ask us for details

Other Travel & Tourism Courses

Crown also offers the following courses in Travel & Tourism. Please contact the college for more information.

- CI 115 Crown Certificate in Travel & Tourism (14 weeks)
- CI 117 National Certificate in Travel-Retail Travel Level 3 (14 weeks)
- CI 118 National Certificate in Travel Level 4 (14 weeks)
- CI 125 Crown Certificate in Travel, Tourism & Airline Studies (28 weeks)

For more detailed information go to www.crown.ac.nz

Travel Agency training facility





Anthony Read - Shorthaul Wholesale Consultant, GO Holidays (Crown Certificate in International Travel, Tourism & Airline Studies graduate)

I had an outstanding experience attending Crown Institute! I am now employed with Go Holidays and it's all because of Crown. I learnt great skills and the tutors are great in teaching, giving first hand experience from what they've been doing in their lives in the Tourism and Travel industry. Because of them, I now have a great

understanding of what tourism and travel is all about. I would definitely recommend to anyone who was thinking about going to a travel college to certainly go and check out the place and certainly talk to the staff there on level 1; they are awesome!!! Highly recommended!!!!!!!

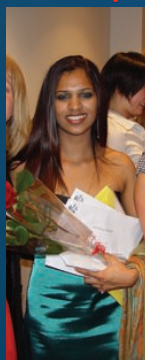


Renee Boonekamp - Reservations Consultant, Qantas (Crown Certificate in International Travel, Tourism & Airline Studies graduate)

I studied Tourism at Rosehill College for 2 years before I started at Crown Institute where I studied the Crown Certificate in International Travel, Tourism & Airline Studies. I really enjoyed it, and I was actually a little sad to leave Crown. It was

an awesome experience and made me really like the idea of working in the tourism industry. Thanks to Natalie, the Industry Liaison at Crown, I landed an excellent job with AOT-Australian Outback Travel straight away, then moved on here to Qantas.

Kristeen Kumar - studying Business at Queensland University of Technology, Australia (Crown Certificate in International Travel, Tourism & Airline Studies and Crown Diploma in Tourism (Management) graduate)



The reason I chose to study in Crown was not only because of the great location in Auckland City; where it is central to just about anything, but I really appreciated the help of the staff that helped me to enrol and handled all my paperwork. The professionalism of the tutors themselves, who had years of experience in the Tourism Industry and were well traveled around the world, and told us about their experience made the learning so much more interactive. I loved my experience in Crown and had made life long friends from

around the globe. Achieving my DTM and IATA diploma, all has enhanced my chances of working in the Tourism industry. I would definitely recommend anyone to study at Crown Institute of Studies, it has been such a great experience!



Kharn Murphy - Wholesale Travel Consultant, GO Holidays (Crown Certificate in International Travel, Tourism & Airline Studies graduate)

Successfully completed the International Certificate in Travel and Tourism and Airline Studies at Crown Institute and got top travel student of that year. I wouldn't have received this award if the tutors had not given me so much faith and courage. This is one of the many reasons why I chose to study at Crown. I searched hard and looked at all the Travel and Tourism colleges in Auckland only to find out that Crown offered

a lot more units than any other Travel and Tourism School in Auckland with first class facilities! This benefited me a lot as when I applied for jobs it gave me a better chance than others. Also as soon as I entered the reception area, the staff at Crown made me feel so welcome from the day I entered even till now!!! Campus life is endless! So many memories.... The tutors are extraordinary, well experienced and have travelled the globe. They are very friendly and helpful at giving tips about the industry. I would definitely recommend Crown to anyone who wants to study Travel, Tourism and Hospitality.

HOSPITALITY STUDIES



CI 435 Crown Certificate in International Hospitality - Food and Beverage Service

Course Overview

A successful combination of event planning, wine appreciation, bar flaring and menu engineering. This course gives you practical skills and qualifications to gain a fantastic career in the hospitality industry. This course includes the internationally-recognised London City and Guilds Diploma in Food and Beverage Service.

Course achievement

- Crown Certificate in International Hospitality (Food and Beverage Service)
- London City and Guilds International Diploma of Food & Beverage Service
- National Certificate in Hospitality-Food and Beverage Service Level Three
 - Bar Service Strand
 - Barista Strand
 - Beverage Service Strand
 - Food Service Strand
 - Wine Service Strand
 - Functions Strand

Course Length

42 weeks

Entry Criteria

You should be 18 years of age or over on the date you start your course. You must have NCEA Level 2 and/or pass the Crown entry test and attend a personal interview. You may need to provide your high school report and/or current resume.

Career Opportunities

- Bar Manager
- Bar Tender
- Barista
- Maitre d'
- Senior Café Assistant
- Food & Beverage Attendant
- Events Coordinator
- And many more...

Further Study

If you successfully complete this course you may wish to continue your studies and enrol on the New Zealand Diploma in Business or the National Diploma in Hospitality Management.

For more detailed information go to www.crown.ac.nz

Bar training facility



CI 436 Crown Certificate in International Hospitality - Hotel Services and Reception Operations

Course Overview

Get a taste of the hotel and travel industries. This excellent course gives you the best of both worlds. You can gain an in-depth knowledge of core skills needed for travel and hospitality. Learn the Fidelio computer system and gain the Cabin Crew Ticket Online Course Certificate. This course includes the internationally-recognised London City and Guilds Diploma in Reception Operations and Services.

Course achievement

- Crown Certificate in International Hospitality (Hotel Services and Reception Operations)
- City and Guilds International Diploma of Reception Operations and Services
- National Certificate in Hospitality Front Office Level Three
- National Certificate in Travel & Tourism Core Skills Level Three
- Marriott Hotel Excellence Certificate
- Cabin Crew Ticket Online Course Certificate

Course Length

42 weeks

Entry Criteria

You should be 16 years of age or over on the date you start your course. You must have NCEA Level 2 and/or pass the Crown entry test and attend a personal interview. You may need to provide your high school report and/or current resume.

Career Opportunities

- Customer Service Representative
- Porter
- Receptionist
- Reservations Agent
- Travel Consultant
- And many more...

Further Study

If you successfully complete this course you may wish to continue your studies and enrol on the New Zealand Diploma in Business or National Diploma in Hospitality Management.

For more detailed information go to www.crown.ac.nz



Hotel training facility

CI 440 National Diploma in Hospitality Management

Course Overview

Get an excellent understanding of the skills required to work in the hospitality sector including commercial accommodation management, food and beverage management - all the specialised knowledge and skills required at management level in the hospitality industry. People awarded this qualification will be capable of leading a small team and/or managing a small business unit within a large establishment. They will be capable of applying management theory to operational situations as they arise.

Course Achievement

- National Diploma in Hospitality Management Level Five

Course Length

56 weeks

Entry Criteria

You should be 16 years of age or over on the date you start your course. You must have NCEA Level 2 and/or pass the Crown entry test and attend a personal interview. Previous hospitality work experience is preferred but is not essential. You may need to provide your high school report and/or current resume.

Career Opportunities

- Human Resources Assistant
- Marketing Assistant
- Events Coordinator
- Guest Relations Coordinator
- Hostel Manager
- Restaurant Manager
- Bar Manager
- Cafe Manager
- Housekeeping Manager
- Reservations Manager
- And many more..

Further Study

If you successfully complete this course you may wish to continue your studies at degree level. You may be eligible for credits toward further study. Please ask the college for details. Three New Zealand Diploma in Business (NZDipBus) papers are included in this course. You can complete the remaining nine papers to gain the NZDipBus at Crown in just another 50 weeks.

Other Hospitality Courses

Crown also offers the below courses in Hospitality. Please contact the college for more information.

- CI 420 Crown Certificate in Hospitality - Food and Beverage Service (28 weeks)
- CI 421 Crown Certificate in Hospitality – Beverage Service (14 weeks)
- CI 422 Crown Certificate in Hospitality – Food Service (14 weeks)
- CI 423 Crown Certificate in Hospitality – Operations (14 weeks)
- CI 424 Crown Certificate in Hospitality - Hotel Front Office (28 weeks)

For more detailed information go to www.crown.ac.nz





**Scott Raymond
- Room Attendant
and Porter, Novotel
Ellerslie (National
Diploma in Hospitality
Management graduate)**

Crown Institute was the best choice of study for me, as I left school and didn't complete Year 13 because I knew I wanted

to work in the hospitality industry. Therefore I thought it would be more beneficial to get ahead and work towards my career as I already knew what I wanted to do. I can most certainly say that the enrolment team at Crown Institute were very helpful with helping me make the big step of leaving school, after discussing my passion for hospitality. I would recommend this course to anyone who is thinking of leaving school to study at Crown Institute. After completing the course I had a great understanding of the hospitality industry, from how to serve a customer in a professional manner, to how to hire and release staff. The list goes on. The knowledge that I have gained from this course will most certainly stick with me throughout my career. Crown Institute doesn't just teach you skills that you need to work in the industry; they also guide you and mentor you through it.



**Laken Davids - Food and
Beverage Attendant/Function
Staff (Crown Certificate in
International Travel, Tourism
and Airlines Studies and Crown
Certificate in International
Hospitality - Hotel Services and
Reception Operations graduate)**

I found the tutors very helpful and friendly. I enjoyed doing practical tasks because it gave me an idea of what it would be like once I got a job in the field I studied. Studying at

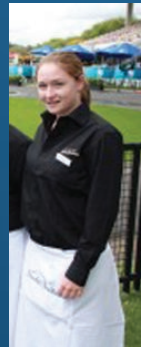
Crown has opened doors for me I have participated in a cultural exchange programme which allowed me to go to the U.S.A. I now work for Function Staff which is great because I'm gaining some experience in the hospitality industry. I would strongly recommend Crown. It is a great place to study and it has encouraged me to dream big and believe that whatever I set my mind to I can do.



**Grace Tamariki - Bar
Tender, Minus5 Bar (Crown
Certificate in International
Hospitality - Food and
Beverage Service graduate)**

I chose to study a course in international hospitality at Crown because they have great facilities, an awesome group of tutors and receptionists and really friendly students. If it wasn't for Crown I wouldn't be where I am right now. When I first started Crown I remember one of my goals was to work in one of Auckland's top bars/clubs. And now I am doing that!! I work at minus5 the ice bar down at the viaduct!!!! How cool is that! If it wasn't for Crown Institute and all the hard work I did there I would be never where I

am now!!!!!! I would encourage people to go to Crown as it's just like a second home.



**Krystal Crombie - Mobile Business
Consultant, Vodafone New Zealand
(Crown Certificate in International
Hospitality - Food and Beverage Service
graduate)**

My time at Crown was AMAZING! I met people that have made major influences on my life and where I am today, networks that will last a life time. The majority of things I learnt was not in the books but in the way of the teaching that took place. I learnt a world of difference, I learnt to bring myself out of my comfort zone, and grow to become a mature adult (the fun way). The things Crown have given me could have never come from any

other learning facility, the people, the tutors, the experiences, are all unforgettable. A large part of my role as a Mobile Business Consultant is in the confidence of communicating with large corporate business's. This career could have never been a possibility without the help and development Crown has given me. Crown opened my oyster to the big wide world."

BUSINESS STUDIES



CI 340 **New Zealand Diploma in Business**

Course Overview

This nationally recognised qualification allows you to gain a broad range of general business skills and knowledge. You may be able to cross-credit your papers into one of New Zealand's universities.

Course achievement

- New Zealand Diploma in Business Level 6
- New Zealand Institute of Management (NZIM) Diploma in Management (optional - additional fee of \$180)

Semester A

400 Accounting Principles
501 Accounting Practices
550 Business Computing
560 Business Communication

Semester B

510 Introduction to Commercial Law
520 The Economic Environment
530 Organisation & Management
541 Fundamentals of Marketing

Semester C

602 Management Accounting
603 Business Finance
630 Leadership
636 Applied Management

Course Length

60 weeks

Entry Criteria

If you are under 20 years of age, you must meet the NCEA credit requirements (Please ask the college for details) and attend a personal interview. If you are 20 years of age or over, you must pass the Crown entry test and attend a personal interview. You may need to provide your high school report and/or current resume.

Career Opportunities

- Marketing Assistant
- Project Manager
- Business Administrator
- Accounts Assistant
- Office Manager
- And many more...

Further Study

You may cross-credit your New Zealand Diploma in Business (NZDipBus) towards a business degree at other New Zealand universities or polytechnics. The following Auckland institutions recognise the NZ Diploma in Business; please check their websites for cross-credit details:

Massey University	see next page
The University of Auckland	www.auckland.ac.nz
Auckland University of Technology (AUT)	www.aut.ac.nz

For more detailed information go to www.crown.ac.nz



Crown Institute – Massey University Unilink Pathway

CI 214 Crown Certificate in Business Skills

Since 1996, Crown and Massey University have offered a fast track to degree success. Students completing Crown's New Zealand Diploma in Business (NZ Dip.Bus) with the required grades can enter Year 1 or Year 2 of the Massey Bachelor of Business Studies (BBS) with credits for their Crown papers. The pathway is overseen by Massey, your guarantee of quality.

STUDY TIME PATHWAY OPTIONS	Year 1	Year 2	Year 3	Year 4
Unilink 4 NZ Dip.Bus Papers + Degree 3.5 years	Crown NZ Dip.Bus papers* Massey U BBS Yr 1	Massey U BBS Yr 2	Massey U BBS Yr 3	Massey U BBS Yr 3
Unilink 8 NZ Dip.Bus papers +Degree 4 years	Crown NZ Dip.Bus papers*	Massey U BBS Yr 1	Massey U BBS Yr 2	Massey U BBS Yr 3
Unilink Fast Track NZ Dip.Bus + Degree 3.5 years	Crown NZ Dip.Bus*	Massey U BBS Yr 2	Massey U BBS Yr 3	

*Conditions apply

Other Massey University degrees for which you may obtain credit(s) with your Crown NZ Dip.Bus

- Bachelor of Aviation Management
- Bachelor of Accountancy
- Bachelor of Applied Economics
- Bachelor of Communication.

Please check with Massey University for details of the credits to which you may be entitled.

Further Information

For more detailed information please contact one of the Crown team.

Course Overview

This course is a great introductory to business. It covers a range of topics including small business operations, project management, small business accounting, human resource management, marketing principles and much more.

Course Achievement

- Crown Certificate in Business Skills

Course Length

14 weeks

Entry Criteria

You should be 16 years of age or over on the date you start your course. You must have NCEA Level 2 or pass the Crown entry test and attend a personal interview. You may need to provide your high school report and/or current resume.

Career Opportunities

- Marketing Assistant
- Sales Assistant
- Accounts Assistant
- And many more...

Further Study

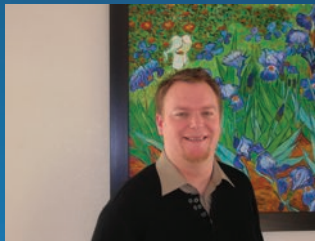
If you successfully complete this course you may wish to continue your studies and enrol in the New Zealand Diploma in Business.

For more detailed information go to www.crown.ac.nz



Industry Relationships

Michael Howley Warehousing Special Projects, ASL (New Zealand Diploma in Business graduate)



I was made redundant during the recession and found it very difficult to find a job that was in line with my career development desires: logistics management. Some of the roles that I aspired to obtain requested that the applicants not only had experience within logistics

and freight forwarding but also a diploma of business. The New Zealand Diploma in Business is a very good asset to have as the wide range of subjects aids individuals as they navigate through all areas of business on a day to day basis.

When at Crown I found all staff to be very helpful and approachable. The tutors were very supportive. The tutors had real world experience within large international companies and were well traveled which showed in the way they presented information to the students during the course. I made some good friends whilst at Crown. There was a great student culture at Crown where caring and sharing was a real priority.

I enjoyed my time with Crown and am achieving my desire to develop myself as a logistics manager. I am currently working for ASL, an automotive parts importer, covering all warehousing special projects.

Reina Cheng - Sales Co-Ordinator, CMA CGM New Zealand (Crown Certificate in Business Skills graduate)



After graduating from Crown, I have been employed at PGL Freight Forwarder for two and a half years and decided to take a step further in my career, so am now employed as a Sales Co-ordinator at the third biggest

shipping line in the world, CMA CGM New Zealand, and am loving it! Thanks Crown Institute of Studies.

For over 30 years we have developed strong relationships with the business community and our career preparation programme will keep you in touch with the latest employment opportunities. Each year Crown hosts two Industry Expo events, where industry employers come to Crown and speak to our graduates about their company, how to get into specific job roles, help the students with their interview skills and what the industry is looking for in a graduate. Some of our industry links are...



Experience Crown for yourself

Open Day

Come along to an Open Day.

To find out when our next open day is, contact us on **0800 357 316** or visit www.crown.ac.nz

You will be given...

- An information pack
- A tour of our school and facilities
- A visit to a class in action (when available)
- Information on our courses, career centre and graduate opportunities

Information Evenings

We hold information evenings throughout the year. This is a great chance to find out more about our courses, meet some of our lecturers and careers advisor.

To find out when our next information evening is, contact us on **0800 357 316** or visit www.crown.ac.nz

Take a Tour

Crown is a great place to study! Our beautiful building is located in vibrant Lorne Street in the heart of central Auckland, Crown is close to shops, cafes, entertainment and public transport. Our facilities are modern and spacious. Come and see for yourself!

Call us on **0800 357 316** or email info@crown.ac.nz to book an appointment.

Taster Days

If you are a secondary school student, why not come along to one of our taster days! Each taster day runs 10am-2pm and includes the following...

- A welcome pack
- Tour of our school and facilities
- Information on our courses, career centre and graduates
- Lunch
- Introduction to the travel, tourism and airline industries – be a flight attendant in our aircraft training facility and learn a passenger inflight services and emergency procedures demonstration.
- Introduction to the hospitality industry – make a lattè or a non-alcoholic cocktail in our training bar!

Simply go to the secondary school's section on our website www.crown.ac.nz and fill in the application form.

2012 Fees

Fee Notes

Travel and Tourism Courses		Fees	Less Funding	You Pay
CI 115	Crown Cert. in Travel and Tourism	\$3,750	\$1,500	\$2,250
CI 125	Crown Cert. in Travel, Tourism and Airline Studies	\$7,500	\$3,000	\$4,500
CI 135	Crown Cert. in International Travel, Tourism and Airline Studies	\$11,250	\$4,500	\$6,750
CI 117	National Cert. in Travel Level Three	\$3,750	\$1,500	\$2,250
CI 118	National Cert. in Travel Level Four	\$3,750	\$1,500	\$2,250
CI 141	Crown Diploma in Tourism (Management)	\$10,800	\$4,500	\$6,300

Hospitality Courses		Fees	Less Funding	You Pay
CI 435	Crown Cert. in International Hospitality - Food and Beverage	\$11,250	\$4,500	\$6,750
CI 420	Crown Cert. in Hospitality - Food and Beverage Service	\$7,500	\$3,000	\$4,500
CI 421	Crown Cert. in Hospitality - Beverage Service	\$3,750	\$1,500	\$2,250
CI 422	Crown Cert. in Hospitality - Food Service	\$3,750	\$1,500	\$2,250
CI 423	Crown Cert. in Hospitality - Operations	\$3,750	\$1,500	\$2,250
CI 436	Crown Cert. in International Hospitality - Hotel Services	\$11,250	\$4,500	\$6,750
CI 424	Crown Cert. in Hospitality - Hotel Front Office	\$7,500	\$3,000	\$4,500
CI 425-7	Crown Cert. in International Hospitality (per phase)	\$3,750	\$1,500	\$2,250
CI 440	National Diploma in Hospitality Management	\$14,400	\$6,000	\$8,400
CI 441-4	National Diploma in Hospitality Management (per phase)	\$3,600	\$1,500	\$2,100

Business Courses		Fees	Less Funding	You Pay
CI 214	Crown Cert in Business Skills	\$3,600	\$1,500	\$2,100
CI 340	New Zealand Diploma in Business	\$15,000	\$6,000	\$9,000
CI 320-2	New Zealand Diploma in Business (per semester)	\$4,500	\$1,500	\$3,000

● **FEES:** All fees are in New Zealand dollars and include GST. Fees listed apply to New Zealand Citizens and Permanent Residents only. If you are an International student, please ask for our international brochure.

● **TEXTBOOKS:** The textbooks provided to you throughout the duration of your course are for reference use only. If you wish to purchase your own textbooks, please see the Crown team on level one. You may use your course related costs to pay for this. Fees include the use of textbooks, resources and NZQA fees. Fees do not include the cost of exam or unit standard resits. If you are studying course CI 135 you may cross-credit your qualification to IATA/UFTAA for an additional fee of \$295.

● **EDUCATIONAL TRIPS:** Course CI 135 includes an optional educational trip to Australia or a South Pacific Island. Please allow approximately \$1,000 for this trip if you wish to participate.

Student Loans and Allowances

We will help you with your loan documents and answer your questions. Please bring the following with you when you enrol at Crown so that we may verify them for you:

- Passport or New Zealand birth certificate if you were born in New Zealand
- Evidence of NZ citizenship or permanent residency if you were not born in New Zealand
- Your IRD number - this can be your IRD card, tax assessment notice or tax pack
- Your bank account number - this can be your bank statement or a print-out signed and stamped by the bank teller.

Studylink can be contacted on

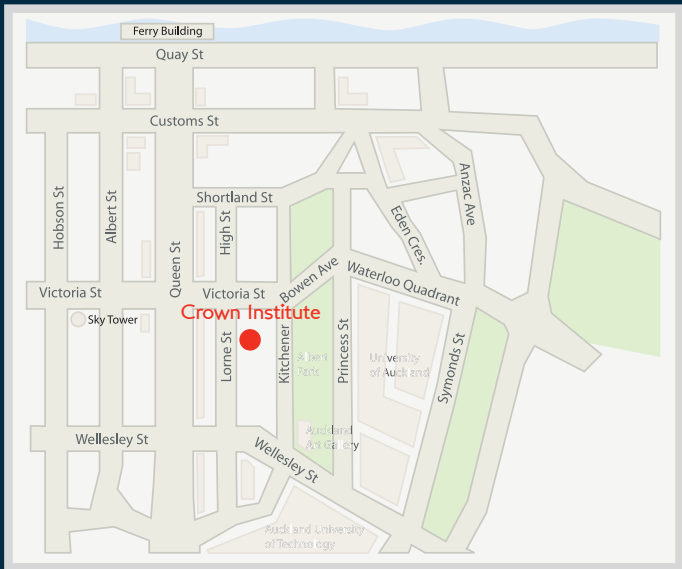
0800 88 99 00 or

www.studylink.govt.nz

Disclaimer

At Crown we take every care to ensure course information is accurate at the time of publication. However course information may be subject to change. While all reasonable efforts are made to ensure course information and regulations are up to date Crown reserves the right to change courses or fees without prior notification, to withdraw any course, or to impose limitations on enrolments. Crown shall not be liable, if for any reason, the published course cannot be offered.

Transforming **lives** through tertiary education



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Follow us on **twitter**

www.twitter.com/CrownInstitute

Watch us on **YouTube**

www.youtube.com/user/amytreidga

Contact us for more information:

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